

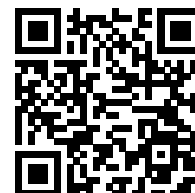
# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

<b>1. Trademark</b> JCB Phone		<b>2. Model identifier</b> Toughphone E10
<b>3. General product parameters:</b>		
Parameter		Value
4. Device type		Smartphone
5. Operating system		Android
6. Energy efficiency class		B
7. Battery user-replaceable		No
8. Battery endurance per cycle ( $END_{device}[h]$ )		57
9. Battery endurance in cycles - default settings [cycles]		800
10. Rated battery capacity ( $C_{rated}[mAh]$ )		6 400
11. Shipped with protective cover		No
12. Repeated free fall reliability test - falls without defect [n]		400
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.
14. Repeated free fall reliability class		A
15. Ingress protection rating		IP68
16. Specified immersion depth in water, in case of IPx8 [m]		1,00
17. Screen scratch resistance on Mohs hardness scale		6
18. Charger	Required output power [W]	18
	Receptacle type (at device end)	USB-C
<b>Repairability information:</b>		
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5
20. Repairability Class (based on the index below)		E
21. Repairability Index		2,00
21a. Disassembly Depth ( $S_{DD}$ ) score		1,00
21b. Fasteners (type) score ( $S_F$ )		1,00
21c. Tools (type) score ( $S_T$ )		3,00
21d. Spare Part score ( $S_{SP}$ )		1
21e. Software Updates (duration) score ( $S_{SU}$ )		1
21f. Repair Information score ( $S_{RI}$ )		1
22. Weblink to information on spare parts availability for professional repairers and end users		<a href="http://www.jcbphone.com">www.jcbphone.com</a>

23. Weblink to repair instructions for end-users	<a href="http://www.jcbphone.com/support">www.jcbphone.com/support</a>
24. Weblink to indicative pre-tax prices	<a href="http://www.jcbphone.com">www.jcbphone.com</a>
<b>Additional information:</b>	
25. Minimum duration of the guarantee offered by the supplier [months]	24

Model placed on the Union market from 08/06/2025



**EPREL registration number:** 2366091

<https://eprel.ec.europa.eu/qr/2366091>

**Supplier:** Genuine Case Company LLC (Manufacturer)

**Website:** [www.jcbphone.com](http://www.jcbphone.com)

**Customer care service:**

**Name:** genuine Case Company LLC

**Website:** [www.jcbphone.com](http://www.jcbphone.com)

**Email:** [brian@jcbphone.com](mailto:brian@jcbphone.com)

**Phone:** +44 7423323237

**Address:**

Zelanta Street 40  
00-832 Warszawa  
Poland